

LIMITED WARRANTY

NEW AGE POWDER COATING | 11A ENTERPRISE COURT. SEWELL, NJ 08080 | WWW.NEWAGEPOWDER.COM

New Age Powder Coating (NAPC) shall warranty its powder coatings for a period of 6 months. NAPC warrants that the process of the pretreatment and cure of all parts powder coated meets or exceeds the industry standards set forth by the powder manufacturers.

Repairs and Returns

Purchaser should inspect shipment at time of delivery/pick up and note any damage on the bill of lading or invoice. No claim by purchaser shall be valid unless notice thereof, in writing, is received by New Age Powder Coating within seven (7) days after purchaser's receipt of merchandise.

Due to environment, consumer usage, metal construction and fabrication variances, all of which are out of the control and responsibility of NAPC, this warranty is limited. It is NAPC's responsibility under this warranty to renew the powder coating on the item that has been determined that powder coating workmanship by NAPC or a powder coat material was defective. NAPC upon notice and determination of valid claim will re-coat parts at their own expense. NAPC is not liable for the cost of take down, re-installation or transport of effected parts. NAPC reserves the right to inspect and to determine cause for failure of coating.

Tubes or pipes that have end caps and do not have a weep hole have a high risk of vapors escaping during the curing process that will damage the powder finish in an oven. Without a weep hole for the gases to escape, NAPC, is not responsible for the damage an oven may produce.

Handrails and fencing that are not welded solid allow moisture to build up in places that the powder coat cannot penetrate. NAPC is not responsible for these areas that will rust after installation.

Weldments and frames that have overlapping metals trap moisture and will rust if the overlapping metals are not seal welded. NAPC is not responsible for the rust that will build up and spread from these areas.

Sharp edges must be rounded to be able to hold an appropriate mil thickness of paint. Sharp edges that are not rounded will rust. NAPC is not responsible for rust that occurs because of sharp edges.

Design and/or welding flaws, such as pin holes, overlapping steel placements or non-sealed welds that allow moisture to build up and cause rust are not covered by this warranty.

NAPC does not warrant for items damaged by nicks, cuts, scratches or any other normal wear and tear on the item as it is being used

The following acts and/or omissions will void the warranty:

- Physical damage due to transport or installation
- Contact with salt water, magnesium chlorides, ice melt
- Contact with chlorine, fertilizer pesticides, or industrial chemical agents
- Contact with sprinkler systems, tree sap, entangled vegetation
- Alteration of coating by owner or agents of owner
- Physical damage due to acts of God