



Terms & Conditions for Vehicle Wraps

Any and all transactions between New Age Fastening Systems, Inc. (DBA: New Age Vehicle Wraps). and its customers are subject to these terms and conditions.

1. After a quote has been approved and this statement has been signed and returned, a nonrefundable deposit of \$250 is required before we start production of art. Deposit includes one initial image with two minor changes. Any changes made after the first two minor changes will be subject to a \$35/change fee.
2. Payment forms include money order, cash, company check and credit card. All payments are due at the completion of the job. New Age offers 6 month same as cash financing on purchases over \$199. Pending approval of an application. All non-sufficient funds checks are subject to a \$35 charge each time the check is processed by the bank. Additional orders will be held until all checks and charges are paid in full.
3. Customer agrees that any additional work or materials not specified in the original quote will be an additional charge. Additional charges may include, but not limited to: hourly rates for labor, services, and costs for goods and materials. Customer will be notified of any additional charges before work can be performed and agrees that it shall pay for all extras billed and charged on the invoice.
4. QUOTE TERMS: All quotes on pricing and timelines for New Age are applicable for 90 days. Please confirm pricing if placing an order after 90 days from quote. All orders require payment in full upon completion of work. Please print and present the quote when dropping off the work.
5. If the order is sent to your location. New Age will ship your order UPS and you will be charged the standard shipping rate. Inspect all merchandise immediately upon receipt for damage or errors in shipment. Damage claims must be filed against the carrier promptly by the customer. Shortages or errors in shipment must be reported to New Age within 2 days of delivery.

I have read the information above and the attached General Terms and Conditions. I understand and agree to the terms of both documents.

Signature _____

Date _____

Printed Name _____

Please fax signed document to 856-887-0066 or email to Team@newagepowder.com

GENERAL TERMS AND CONDITIONS

1. Condition of Vehicles for Wrap Installation.

Customer agrees to have all vehicles delivered for wrap installation at customer's sole costs and expense, damage free, washed, and dried and in a ready to install condition. Neither New Age nor its designated agents or subcontractors shall be responsible for any damage sustained to any vehicle prior to delivery. Any damage sustained to a vehicle prior to delivery will be noted by New Age and/or its designated agents or subcontractors upon delivery and such damage will excuse and invalidate the manufacturer's warranty. New Age shall have no obligation to install any wrap upon a damaged vehicle unless instructed by the customer to do so otherwise in which case customer waives and releases us from any manufacturer's warranty provided herein. New Age has the right to refuse any job based on vehicle condition. If a vehicle is not delivered to the designated location in a washed, dried and ready to install condition, (Do not wax vehicle before delivery) New Age shall charge, and Customer shall pay an additional extra charge of \$75.00 per hour with a minimum of 1 hour per vehicle that requires washing and drying prior to installation. If vehicle has been freshly painted, it may require extra time to cure before product is applied. Old paint will oxidize and may also require buffing before product is applied.

2. Artwork.

New Age is not responsible for errors in spelling, color, or design in regards to any and all artwork submitted by the client. It is assumed that all artwork submitted to New Age by the client has been approved by client prior to submission and is production ready. All artwork created by New Age will be submitted to client via a digital proof for approval. Prior to any printing all digital proofs must be approved by signature and returned to us via fax, mail or email. Upon approval, we will not be held responsible for any errors or omissions in regards to spelling, color or design. Additional fees may apply for art provided by New Age.

3. Digital Media Guidelines.

When requesting digital graphics, New Age asks that you use the following guidelines before sending us any art via email or disk. 1) Resolution should be at least 100 resolution or higher at actual size. 2) Outline all fonts/type. 3) No linked files 4) Types of files we accept are: JPEG, PSD Adobe Photoshop, AI Adobe Illustrator, EPS, TIFF and PDF. 5) Large prints will be tiled to achieve the best usage of 48" wide material unless specified by the customer. If digital graphics need to be recreated additional fees may require @ \$75/hour on top of the original quote.

4. Appearance and Alterations.

Client understands that the product purchased is a vehicle wrap/lettering. It is also understood that unlike a paint job on a vehicle, there can and will be seams, and patches that are necessary to cover entire vehicle and its contours and irregularities. It is also understood that upon approval of final graphic proofs, some changes to the finalized artwork may be necessary at the time of installation to allow the vehicle wrap to fit the vehicle's shape. Client authorizes New Age to make such necessary changes.

5. Pickup of Completed Vehicles.

Customer shall pick up and take delivery of any vehicle when the wrap installation has been completed at its sole costs and expense. Customer shall bear all risk of loss for any vehicle after completion of the wrap installation. Any vehicle not picked up after completion will be subject to an additional charge and storage fees.

6. Cancellations.

Any cancellations will be subject to production fees, material costs and loss of \$250 deposit. New Age will reschedule appointments for a future installation date without an extra cost.

7. Indemnity by Customer. Customer agrees to indemnify and hold New Age harmless from any and all claims, causes of action or damages caused by the customer and/or its agents or subcontractors including reimbursement of reasonable attorney fees and costs.

8. Severability.

In the event any portion of a provision of this agreement is deemed to be invalid or unlawful, the remainder of such provision and all other provisions shall remain in full force and effect and binding upon the parties.

9. Integration and Amendments.

This agreement constitutes the full and final understanding of the parties. The parties agree that there are no other agreements or understandings by and between them except as reflected and memorialized in this agreement and that they are not relying upon any other oral statement or understanding outside of this agreement to enter into same. This agreement cannot be modified or amended unless agreed to in a writing signed by the parties.

10. Warranty

Technical specifications, recommendations and all other statements about New Age vinyl films are based upon tests believed to be factual but do not constitute a guarantee or warranty. All New Age films are sold with the understanding that the purchaser will use the vinyl films for the intended purposes in which they, (the films) were manufactured for following the given parameters of each product.

Should New Age vinyl films fail to perform or adhere correctly after specified proper use and application New Age shall file a claim with the manufacturer of the vinyl for the defective material. New Age requires an actual sample of any vinyl film in question, photographs of failure and proof of invoice. The manufacturer will make a decision based on the evidence provided. If the claim is denied, New Age will not be held liable for any cost incurred by the purchaser. Under no circumstances shall New Age be responsible for any incidental or other damages outside of New Ages control of the manufactured vinyl films. This applies to product applied to the vehicle surface, perforated window products do not have a warranty.

No additional warranties and implied warranties other than those stated above which are made expressly in lieu of all other warranties shall apply to any vinyl films sold by New Age. New Age specifically disclaims and excludes all other warranties.